



## RULES FOR VISITORS

### to the Museum of Glass and Jewellery (the "Museum") and events which it organises

1. Visitors pay the admission price at the ticket desk when entering the museum building (admission prices are shown on the valid price list on display at the museum ticket desk). They must keep their ticket until leaving the building. Tickets are not issued for events when entry is free.
2. Children to the age of 15 are admitted only when accompanied by an adult who is responsible for them (a teacher/supervisor is responsible for organised groups).
3. Persons who are under the influence of alcohol or drugs and persons in soiled clothing that could dirty the exhibits are not admitted to the museum.
4. It is strictly prohibited to handle a naked flame in the museum building and on museum grounds. It is also prohibited to take into the museum building any guns or knives, explosives of any kind, flammable or other dangerous substances, or items that are capable of causing damage to property and harm to human health.
5. Visitors may not bring oversized luggage (suitcases, rucksacks, backpacks, umbrellas, etc) into the exhibitions. Visitors are kindly requested to leave such items in the cloakroom.
6. Only assistance dogs and guide dogs for the blind will be admitted to the museum. Smaller breeds of dog (on a leash or in a carry bag) will be admitted subject to agreement with staff at the ticket desk.
7. Visitors are strictly prohibited from touching the exhibits on display (apart from the exhibits marked with the symbol of a hand), the glass of display cases, and other exhibition equipment. Visitors who damage property must pay for the damage caused.
8. Photographs may be taken on the premises of the museum for private purposes. The use of tripods and selfie-sticks is prohibited.
9. Food and soft drinks may be consumed only in the museum lobby area. Alcoholic drinks may only be consumed only when provided by the museum itself at special events.
10. Visitors may use a guide to the exhibitions free-of-charge in the form of an audio guide (borrow devices from the ticket desk), the QR codes placed around the exhibitions, or by downloading the guide from the website. Museum tour guides are not authorised to provide expert information on exhibitions and exhibits beyond that which is officially published. If a visitor asks a complicated question, the guide passes on a record of the question and a contact to the person asking the question to the competent expert to deal with.
11. Visitors to the museum may use free WiFi connection (the password is available from the ticket desk on request) and the public Internet in the lobby (to quickly find the required information). Visitors are not authorised to interfere with the settings of such devices in any way (download and install software, etc.). If required, staff at the ticket desk have the right to end a visitor's work on the public Internet.
12. Visitors to the museum, and those attending officially-organised events, acknowledge and express their consent to the taking of audio and visual recordings for the needs of the museum and to the reasonable publication of such recordings in the standard way (at the website, in the media, in publicity materials, etc.).
13. Any reservations to this must be announced to the person taking the recording immediately, or later at: [info@msb-jablonec.cz](mailto:info@msb-jablonec.cz).
14. Visitors must respect the instructions of museum staff given, in particular, to protect the exhibits on show, visitor safety, and the premises. Visitors may be ejected from the museum building without a refund should they fail to respect the instructions given.
15. Visitors may write their remarks, suggestions or reservations about visiting the museum in the visitor's book in the lobby of the museum (we would welcome it if you were to leave a contact, particularly if your remarks are negative, and we can reply) or send them to [info@msb-jablonec.cz](mailto:info@msb-jablonec.cz).